

DISCOVERY	
<i>Question</i>	<i>Answer</i>
Will ImageFinder work the same way for WorldView-1 as for QuickBird?	Yes. ImageFinder currently includes both sensors. You can filter by sensor, so that you can more easily find WorldView-1 data.
ORDERING	
<i>Question</i>	<i>Answer</i>
How do I order WorldView-1 imagery?	The ordering process is the same as for QuickBird imagery. All of the same order guidelines / order parameters apply (e.g., polygon sizes, vertices, etc.)
How are WorldView-1 products priced?	They are currently priced the same as QuickBird panchromatic products.
Is Rush Image Library available for WV-1 and if so, at what price?	Yes, it is available, at the same price as for QuickBird Panchromatic Rush ImageLibrary.
What is the scene size for WorldView-1 imagery?	WorldView-1 Basic Imagery is delivered in 14km "scene" lengths, at full strip width (17.6 km at nadir). Standard and Orthorectified Imagery products are delivered as area-based products.
What are the delivery times for WorldView-1 imagery?	All timeframes are the same as for QuickBird tasking and ImageLibrary products.
PRODUCTS	
<i>Question</i>	<i>Answer</i>
How are WorldView-1 products different from QuickBird products?	There are 5 main differences in the imagery products. WorldView-1 imagery: <ol style="list-style-type: none"> 1. Is panchromatic. 2. Is more accurate (6.5m CE90% compared to QuickBird 23m CE90%). 3. Has better resolution (50 cm at nadir compared to QuickBird 60 cm at nadir). 4. Has a wider swath width (17.6 km at nadir compared to 16.5 km QuickBird at nadir). 5. Does not have designated "scenes" and scene identifier numbers as a way to search and order imagery in the ImageLibrary. All orders are placed using coordinates instead of scene numbers.
Why is the Basic product delivered in a 14 km length?	Because of the better resolution and wider imaging swath of WorldView-1, the file size is larger for a WorldView-1 product than a comparable QuickBird strip of the same length. The 14 km length keeps the file size to less than 2 GB, which is a size that can be handled by remote sensing software applications.
Can we colorize Worldview-1 imagery by fusing it with SPOTS 5m or QuickBird Multispectral data?	Resellers and customers are free to experiment with colorization as desired; the end result is subject to the DigitalGlobe end user license agreement. DigitalGlobe provides panchromatic data only from WorldView-1.
Are 1:50,000 orthomosaics offered for WorldView-1 imagery?	No. Due to the high accuracy of WorldView-1, the 1:50,000 scale Ortho does not fit into our WorldView-1 product line. We are offering orthomosaics at 1:12,000 scale or better.
Are Ground Control Points (GCPs) required for WorldView-1 orthomosaics?	Due to the high accuracy of WorldView-1, the 1:12,000 scale orthomosaics are offered worldwide without GCPs. DigitalGlobe offers higher accuracy orthos (1:4800/5000) for WorldView-1 imagery where GCPs can be collected; please note that additional costs apply for GCPs.
How can customers obtain sample imagery?	Sample WorldView-1 imagery in Basic and Standard level is available for download from an FTP site. Please contact your customer service representative for the login. Additionally, you can view sample .JPG imagery on our web site at http://www.digitalglobe.com/worldview-1_images.html .

Will DigitalGlobe sell digital elevation models (DEMs) produced from WorldView-1 imagery?	We are evaluating the market for DEMS and would like to hear from customers and resellers regarding their interest. Additionally, resellers and customers are free to create DEMS from WorldView-1 imagery, with usage subject to the restrictions in the DigitalGlobe end user license agreement.
What can I see with WorldView-1 imagery?	The WorldView-1 satellite has a nadir resolution of 50cm, which means that each pixel represents 50cm of ground sample distance. The level of detail visible in an image will vary with imaging conditions. Please view our sample imagery for more details.
STEREO	
<i>Question</i>	<i>Answer</i>
When will stereo demo imagery be available?	We expect to have demo stereo imagery in Q1 2008.
Is stereo available for WorldView-1?	Stereo pairs may be ordered from the ImageLibrary at the prices as listed on the Commercial List Price. Timeframes for processing are the same as for Basic imagery. Stereo tasking may be offered at a later date.
How can I find stereo in the ImageLibrary?	Basic stereo pairs can be found using ImageFinder. Please note that there are not many stereo pairs in the ImageLibrary at this time, but more will be added in 2008. <ul style="list-style-type: none"> 1. Select the Search Filter. 2. In the first drop box, choose In-Track Stereo. 3. In the second drop box, choose WorldView-1. 4. You can then search your area of interest to see if any stereo pairs have been collected in that AOI.
Will tasking be available as an option for ordering stereo pairs?	DigitalGlobe is in the process of refining the stereo product definition as well as evaluating available satellite capacity, and may offer stereo tasking later in 2008. We would definitely like to hear from customers who are interested in this product.
How is WorldView-1 basic stereo priced?	Basic stereo pairs from the ImageLibrary are the same price as two Basic scenes from the ImageLibrary.
TASKING	
<i>Question</i>	<i>Answer</i>
What tasking levels are available on WorldView-1?	Standard and Priority are available. Rush tasking is not offered for WorldView-1 but is available for QuickBird.
Can I place a tasking order on both satellites?	Tasking orders are sensor-specific. This means that you can place a tasking order for a specific area of interest on either QuickBird or WorldView-1, but not on both satellites. Our customer service representatives can help you make a decision as to which satellite will best suit your specific needs.
How do I migrate tasking orders from QuickBird to WorldView-1?	If your timeframe for collection is important, please ask your customer service representative for advice regarding which satellite will best meet your project needs. If you wish to request tasking on WorldView-1 instead of QuickBird, simply cancel your QuickBird order and place a new tasking order on WorldView-1. Please note that the cancellation policy applies to each satellite. If you cancel a QuickBird tasking order, you will be billed for and will receive all QuickBird imagery collected to date for that tasking order.